SARVA SHIKSHA ABHIYAN
Karnataka - Bangalore

“E-TENDER NOTIFICATION”

To provide the services of Data Entry Operators to State Office.

TENDER DOCUMENT

Address for communication

STATE PROJECT DIRECTOR
SSA, Karnataka, Annexe Building,
Nrupatunga Road,
Bangalore - 01
Email: ssakarnataka@gmail.com
Website: www.ssakarnataka.gov.in

Phone No: 22483038
Fax No: 22104179
22126718
Inviting tender proposals for providing the services of Data Entry Operators to the State Office.

(1) Tender has been invited in the prescribed format from firms/ companies / Organisations to provide the services of about 30 Data Entry Operators to State Office on indent basis. The bidder has to submit the proposal along with EMD of Rs.93,500 /- (Rs Ninty three thousand five hundred only)

The document is available at the website http://www.eproc.karnataka.gov.in. The same can be downloaded from the internet.

It may be noted that all subsequent notifications, changes and amendments on the project/document would be posted only on the above said website: (http://www.eproc.karnataka.gov.in.)

The bidders will be required to register themselves with the centre for EGovernance to participate in the bidding process and also get necessary digital signature certificates. The details of the process of registration and obtaining the digital signature certificates are available on the website: http://www.eproc.karnataka.gov.in. Necessary training and hands on experience in handling e procurement system could be obtained from the centre for EGovernance and could also be obtained over telephone at 080 22371090 & 080 25501216

<table>
<thead>
<tr>
<th>Sl. no</th>
<th>Particulars</th>
<th>Date</th>
<th>Time</th>
<th>Venue</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>Date of commencement of the Bid</td>
<td>29.12.2014</td>
<td></td>
<td></td>
</tr>
<tr>
<td>02</td>
<td>Pre bid meeting</td>
<td>17.01.2015</td>
<td>3.30 PM</td>
<td>Office of the SPD SSA Bangalore</td>
</tr>
<tr>
<td>03</td>
<td>Last date for submission of the bid</td>
<td>27.01.2015</td>
<td>5.00 PM</td>
<td></td>
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<tr>
<td>04</td>
<td>Opening of Technical Bid</td>
<td>30.01.2015</td>
<td>3.30 PM</td>
<td>State Office</td>
</tr>
<tr>
<td>05</td>
<td>Opening of commercial Bid</td>
<td>09.02.2015</td>
<td>3.30 PM</td>
<td>State Office</td>
</tr>
</tbody>
</table>

(2) For further details contact the Joint Director (Admin), SSA during office hours or call Ph:080-22483038, Mobile No: 9448999423

State Project Director,
SSA, Karnataka, Bangalore.
SARVA SHIKSHA ABHIYAN
O/o the State Project Director, Annexe Building, Nrupatunga Road,
Bangalore-1

A Brief information on “REQUEST FOR PROPOSAL” (RFP)

1 Under SSA programme this is the RFP to procure services of about 30 Data Entry Operators to State Office on indent basis.

2 Proposals in Electronic Form are invited from professional Firms/Companies/Organisations to participate in the tender for providing the services of Data Entry Operators to State Office.

3 The proposal to be submitted along with Earnest Money Deposit (EMD) of Rs.93,500/- The EMD shall be kept valid for at least 45 days in addition to the Proposal Validity Period and would be extended, if so required by the SSA Samithi, for any extension in Proposal Validity Period.

3.1 The Bid Security should be credited to the account of Centre for E-Governance through:

a) Credit Card
b) Internet Banking
c) National Electronic Fund Transfer
d) Remittance over the counter in the ICICI Bank.

The Bidders’ bid will be evaluated only on confirmation of receipt of the payment (EMD) in the GOK’s central pooling a/c held at ICICI Bank.

EMD amount will have to be submitted by the Bidder taking into account the following conditions:

a) EMD will be accepted only in the form of electronic cash (and not through Demand Draft or Bank Guarantee) and will be maintained in the Govt.’s central pooling account at ICICI Bank until the contract is closed.

b) The entire EMD amount for a particular tender has to be paid in a single transaction.

3.2 The EMD shall be returned to the unsuccessful Bidders within a period of eight (8) weeks from the date of announcement of the Successful Bidder. The EMD submitted by the Successful Bidder shall be released upon furnishing the Performance Security in the required form and manner as stipulated in the Agreement.
3.3 The EMD shall be forfeited in the following cases:

a) If the Bidder modifies or withdraws the Proposal;

b) If the Bidder withdraws the Proposal during the interval between the Proposal due date and expiration period of the Proposal Validity period;

c) If the Successful Bidder fails to provide the Performance Security within the stipulated time or any extension thereof provided by the SSA Samithi;

d) If any information or document furnished by the Bidder turns out to be misleading or untrue in any material respect;

e) If the successful Bidder fails to provide the suitable candidates within the stipulated time.

f) Incase of SSA Samithi finds that the performance of the bidder is not to the expected quality, then the Samithi reserves the right of cancelation of the contract without giving any reason.

4 The letter of invitation, terms of reference and information for bidders are enumerated in this request for proposal.
LETTER FOR INVITATION

Sir,

Sub: Request for proposal to provide about 30 Data Entry Operators to the State Office.

********

1 You are hereby invited to submit Technical and Financial proposal for providing services of personnel to work as Data Entry Operators in the State office. The services proposed to be obtained initially up to a period of one year from the date of execution of MOU. And the same may be extended further with mutual consent.

2 Introduction

Sarva Shiksha Abhiyan Samithi, Karnataka, is implementing the programme “Sarva Shiksha Abhiyan” in Karnataka through its district and block offices. The main objective of this scheme is universalisation of Elementary Education. Sarva Shiksha Abhiyan Samithi intends to procure the services of the Data Entry Operators for the Data Entry and Computer work at the state office. The Data Entry Operators will have to work in the State Project Office located in Bangalore on all the working days during the office hours and co-ordinate the data collection, data entry, report generation and such other activities related to information technology and or any other duties assigned to her/him by the office of State Project Director, or by anybody authorized in this regard.

3 The request for proposal contains the following documents.

- Terms of References
- Technical Proposal
- Financial Proposal

4 In order to obtain more information on the assignment, it is considered desirable that a representative of your firm visits the office of the State Project Director, SSA Karnataka, Bangalore before the proposal is submitted. Your representative may meet the Joint Director (Admin), State Project Office, SSA, Karnataka, Nrupathunga Road, Bangalore-01.

5 A Pre-proposal conference open to all prospective Bidders will be held on **17.01.2015 at 3.30 PM** at State Project Office, SSA, Annexe Building, Nrupathunga Road, Bangalore-01. The Prospective agencies/ firms/ company will have an opportunity to obtain clarification regarding the scope of work, terms of reference, contract conditions and any other pertinent information.
6 **Eligibility for bidder**

6.1 The bidder must have a company registered under the provisions of the Companies Act or a firm registered in Karnataka with the competent registrar.

6.2 Company should be in the business of man power out sources atleast for the last three years

6.3 Company should have provided the services of Data Entry Operators at least during the last 3 years.

6.4 Company should have an accumulated turnover of Rs.50 lakhs of the last two audited years. i.e., 2012-13, 2013-14.

6.5 Company should provide Certificate of legal status, place of registration and principal place of business of the firm.

6.6 Company should have a Service tax Registration and provide a copy of Service tax returns filed in the last two financial years i.e., 2012-13, 2013-14.

6.7 Company should have registered in ESI and EPF and should provide the copy of subscription collected and remitted to the concerned department for last two years i.e. 2012-13, 2013-14.

6.8 Company should provide an acknowledgement of Income tax returns filed in the last 02 Years i.e., 2012-13, 2013-14.

6.9 Company should have registered in the Labour Department submitted with the registration certificate.

6.10 Company should have registered in ESI & EPF should provide copy of subscription collected and remitted to the concerned department for the last two years i.e., 2012-13, 2013-14

6.11 The “**TECHNICAL PROPOSAL**” should include the description of the firm/organization, the firm’s general experience in the field of assignment, qualification and competency of the personnel proposed for the assignment and the proposed work plan methodology and approach in response to suggested terms of reference.

The **Financial Proposal** will be the total contract value of the service for all Data Entry Operators for the entire contract period as per appendix F. The financial proposal shall be inclusive of all duties, and all types of taxes etc. as applicable under the statutory obligations.

6.12 **Opening of Proposal:**

The proposals containing technical proposal will be opened by the State Project Director, SSA, Karnataka, Bangalore or his authorised representative in his office on
30.01.2015 at 3.30 in the e-form. It may please be noted that the Financial Proposal containing the detailed price offer will be opened after completion of technical evaluation.

7. **Evaluation:**

A two-stage procedure will be adopted in evaluating the proposals with the technical evaluation being completed prior to any financial proposals being opened. The technical proposals will be evaluated using the following criteria.

<table>
<thead>
<tr>
<th>SI No</th>
<th>Description</th>
<th>Minimum numbers expected</th>
<th>Maximum Weightage in points</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Number of Human Resource provided</td>
<td></td>
<td>50</td>
</tr>
<tr>
<td>1a</td>
<td>Number of years in Business; Minimum 3 years; One point per year; hence minimum is 3 points; one point for additional year in business; maximum of 5 years and hence maximum is 5 points</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>1b</td>
<td>Number of HR supplied</td>
<td>100</td>
<td>---</td>
</tr>
<tr>
<td>1b.1</td>
<td>Data Entry Operator</td>
<td>50</td>
<td>25</td>
</tr>
<tr>
<td>1b.2</td>
<td>All other skilled like IT, ITeS, BPO, KPO, etc excluding unskilled category</td>
<td>50</td>
<td>15</td>
</tr>
<tr>
<td>1c</td>
<td>language and the experience of HR supplied in the Karnataka region</td>
<td></td>
<td>5</td>
</tr>
<tr>
<td>2</td>
<td>Process of Selection</td>
<td></td>
<td>50</td>
</tr>
<tr>
<td>2a</td>
<td>Maintains a live register (manual or web based) that has current entries in each category a minimum number as under</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2a.1</td>
<td>Data Entry Operator</td>
<td>100</td>
<td>15</td>
</tr>
<tr>
<td>2a.2</td>
<td>All other skilled like IT, ITeS, BPO, KPO, etc excluding unskilled category</td>
<td>100</td>
<td>5</td>
</tr>
<tr>
<td>2b</td>
<td>How does bidder proposes to select Technical’s in the present instance. To provide details as under</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2b.1</td>
<td>Proof of Testing Technical for selection of Data Entry Operator</td>
<td></td>
<td>20</td>
</tr>
<tr>
<td>2b.2</td>
<td>Proof of Technical’s testing and evaluation tool to be conducted before sponsoring candidates.</td>
<td></td>
<td>5</td>
</tr>
<tr>
<td>2c</td>
<td>Firms Involvement in skill transfer programme and training ability</td>
<td></td>
<td>5</td>
</tr>
</tbody>
</table>
8. **Deciding Award of Contract:**

a. The client will carry out the evaluation of proposals on the basis of their responsiveness to the terms of reference, applying the evaluation criteria and marking system specified. Each responsive proposal will be given a technical score (TS). A proposal to be considered unsuitable shall be rejected at this stage if it does not respond to the important aspects of the terms of reference or if it fails to achieve the minimum technical score indicated.

b. ‘Technical proposal’ scoring not less than 60% of the total points will only be considered for financial evaluation.

   The SSA will notify the names of the Firms, whose proposal did not meet the minimum qualifying mark or were considered non-responsive to the letter of invitation and terms of reference, indicating that their financial proposals will be kept unopened. The SSA will simultaneously notify the Firms / Agencies that have secured the minimum qualifying mark, indicating the date and time set for opening of financial proposals.

c. The financial proposals of the firms those who are technically qualified shall be opened in the electronic form only.

d. The Firm which quotes the least in financial bid will be considered as L1.

e. Negotiations with the successful bidder if necessary

   The aim is to reach an agreement on all points and sign a contract. Negotiations will include discussion on the Technical proposals, staffing and any suggestions made by the firm to improve the terms of reference. The client and firm will then work out the agreed final terms of reference.

The client expects to negotiate a contract on the basis of the personnel named in the proposal. Before contract negotiations, State Project Director, SSA, Karnataka, will not consider substitutions during contract negotiations unless both parties agree that undue delay in the selection process makes such substitution unavoidable or that such changes are critical to meet the objectives of the assignment.

The negotiations will complete on signing the agreed contract by the **State Project Director, SSA, Karnataka** and the firm.

9. Please note that the State Project Director, SSA, Karnataka, Bangalore, is at full liberty to reject the RFP without assigning any reason. Further, as quality is the principal selection criterion, the State Project Director, SSA, Karnataka, Bangalore is not bound in any way to select the firm offering the lowest price and will have all the right to reject RFP though the firm offered the lowest price.

   The successful Bidder will be required to furnish Performance Security in the form of DD/Bank Guarantee equal to 5% of the contract value within 10 days. Successful bidders are required to execute an agreement with SPD.
10. You are requested to hold your proposal valid for 90 days from the date of submission without changing the personnel proposed for the assignment and your proposed price. The State Project Director, SSA, Karnataka, Bangalore will make best efforts to select a Bidder within this period.

11. The payment payable under this assignment will be subject to normal tax liability in India.

12. Please note that if you consider that your firm does not have all the expertise for the assignment there is no objection to your firm associating with any other firms to enable for the fulfillment of the contract. The request for joint venture with full details for the proposed associations are to be submitted along with the technical bid. The request for Joint Venture for association will not be considered after opening the technical bid.

13. We would appreciate if you inform us the following by Telex/E-mail.

   a) Your acknowledgement of the receipt of this letter of invitation.
   b) Whether or not you will be submitting a proposal.

   State Project Director
   Sarva Shiksha Abhiyan-Karnataka
   Nrupathunga Road, Bangalore

Enclosures:

1. Terms of References
2. General conditions of contract
**General conditions of contract**

1. General provisions

1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this contract have the following meanings:

a) “Applicable Law” means the laws and any other instruments having the force of law in India, as they may be issued and in force from time to time;

b) “Contract” means the contract signed by the parties, to which these general conditions of contract (GC) are attached;

c) “Effective Date” means the date on which this contract comes into force and effect pursuant of Clause GC 2.1.

d) “Contract Price” means the price to be paid for the performance of the services, in accordance with clause 6;

e) “GC” means these General conditions of contract;

f) “Government” means the Government of Karnataka;

g) “Local Currency” means Indian Rupee;

h) “SSA” means Sarva Shiksha Abhiyan Samithi-Karnataka

i) “SPD” means State Project Director

j) “SPO” means State Project Office”

k) “Member” in case the Agency/Firm consists of a joint venture of more than one entity, means any of these entities, and “Members” means all of these entities; “Member in Charge” means the entity specified in the GC to act on their behalf in exercising all the Firm rights and obligations towards the client under this contract.

l) “Party” means the client or the Agency as the case may be, and parties means both of them;

m) “Personnel” means persons hired by the Bidders and assigned to the performance of the services or any part hereof;

n) “Services” means the work to be performed by the Bidders pursuant to this contract as described in Terms of Reference.
1.2 Law Governing the contract

This contract, its meaning and interpretation, and the relation between the parties shall be governed by the Applicable Law.

1.3 Language

The contract has to be executed in English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this contract.

1.4 Notices

Any notice, request or consent made pursuant to this contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent by registered mail, telex, telegram or facsimile to such party at the address specified in the SC.

1.5 Taxes and Duties

The Bidders and their personnel shall pay taxes, duties, fee and other impositions as may be levied under the applicable law, the amount of which is deemed to have been included in the contract price.

2. Commencement, Completion, Modification and Termination of contract

2.1 Effectiveness of Contract

This contract shall come into effect on the date the contract is signed by both parties or such other later dates as may be stated by the clients.

2.2 Commencement of Services

The successful Bidder shall begin carrying out the services within Thirty (30) days after the date the contract becomes effective, or at such other date as maybe specified by the clients.

2.3 Modification

Modification of the terms and conditions of this contract, including any modification of the scope of the services or of the contract price, may only be made by written agreement between the parties.
2.4 Force Majeure

2.4.1 Definitions

For the purpose of this contract “Force Majeure” mean an event which is beyond the reasonable control of a party, and which makes a party's performance of its obligations under the contract impossible or so impractical as to be considered impossible under the circumstances.

2.4.2 No Breach of contract

The failure of a party to fulfill any of its obligations under the contract shall not be considered to be a breach, or default under this contract insofar as such inability arises from an event of force majeure, provided that the party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this contract, and (b) has informed the other party as soon as possible about the occurrence of such an event.

2.5 Termination

2.5.1 By the Client

The client may terminate this contract, by not less than thirty (30) days’ written notice of termination to the Bidders and sixty (60) days’ in the case of the event referred to in:

a) If the successful Bidder do not find a remedy, for the failure in the performance of their obligations under the contract, within thirty(30) days of receipt after being notified or within such further period as the client may have subsequently approved in writing;

b) If the client, in its sole, discretion and for any reason whatsoever, decides to terminate this contract.

2.5.2 By the Bidder

The Bidder may terminate this contract, by not less than thirty (30) days’ a written notice to the client, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this clause.

a) If the client fails to pay any amount due to the bidder pursuant to this contract with in forty-five (45) days after receiving written notice from the Agency that such payment is overdue;
b) If the client is in material breach of its obligations pursuant to this contract and has not remedied the same within forty-five (45) days or such longer period as the Bidders may have subsequently approved in writing following the receipt by the client of the Bidders’ notice specifying such breach;

2.5.3 Payment upon Termination

Upon termination of this contract pursuant to clauses GC 2.5.1 or GC 2.5.2 hereof, the client shall make the following payments to the Bidders after offsetting against these payments any amount that may be due from the Bidder to the client.

a) Remuneration pursuant to clause GC 6 hereof for services satisfactorily performed prior to the effective date of termination.

b) Reimbursement expenditures pursuant to clause GC 6 hereof for expenditures actually incurred prior to the effective date of termination; and

c) Except in the case of termination pursuant to paragraphs (a) through (b) of clause GC 2.5.1 hereof, reimbursement of any reasonable cost incident to the prompt and orderly termination of the contract.

2.5.4 Disputes about events of termination

If either party disputes whether an event specified in paragraphs of clause GC 2.5.1 or in clause GC 2.5.2 hereof has occurred, such party may, within forty-five (45) days after receipt of notice of termination from the other party, refer the matter to arbitration pursuant to clause GC 7 hereof, and this contract shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.

3. Obligations of the Bidders

3.1 General

The Bidders shall perform the services and carry out their obligations here under with all due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices. The Bidders shall always act in respect of any matter relating to this contract or to the services, as faithful advisers to the client, and shall at all times support and safeguard the client’s legitimate interests.

3.2 Conflict of Interests

3.2.1 Bidders not to benefit from commissions, discounts, etc.

The remuneration of the Bidders pursuant to clause GC 6 hereof shall constitute the Bidders sole remuneration in connection with this contract or the
services and the Bidders shall not accept for their own benefit any trade commission, discount or similar payment in connection with activities pursuant to this contract or to the services or in the discharge or their obligations hereunder, and the Bidders shall use their best efforts to ensure that any partner as the personnel and agents of either of them, similarly shall not receive any such additional remuneration.

### 3.2.2 Prohibition of confliction activities

The Bidders shall not engage, and cause their personnel as well as their partner and their personnel not to engage, either directly or indirectly, in any of the following activities.

a) During the term of this contract, any business or professional activities in GOK which would conflict with the activities assigned to them under this contract; and

b) After the termination of this contract, such other activities as may be specified in the SCC.

### 3.3 Confidentiality

The Bidders and their personnel or either of them shall not, either during the term or within two (2) years after the expiration of this contract, disclose any proprietary or confidential information relating to the project, the services, this contract or the client’s business or operations without the prior written consent of the client.

### 3.4 Documents prepared by the Bidders to be the property of the client.

All reports, other documents and software prepared by the Bidders for the client under this contract shall become and remain the property of the client, and the Bidders shall not later than upon termination or expiration of this contract, deliver all such documents to the client, together with a detailed inventory thereof. The Bidders may retain an copy of such documents and software.

### 4. Bidder’s personnel and Partners

#### 4.1 General

The Bidders shall employ and provide such qualified and experienced personnel as are required to carry out the services as per the Terms of Reference.
5. Payment

The payment to the Bidders agency towards providing the services of Data Entry Operators shall be paid once in a month, during the contract period based on the attendance certificate obtained from all the State Officers to whom the services of Data Entry Operators are provided. The Service charge becomes due on satisfactory completion of service every month and shall be paid during the succeeding month.

6. Payments to the Bidders:

6.1 Cost Estimates: The agency should quote lump sum amount for the entire project.

6.2 Currency of payment: All payments shall be made in Indian Rupees.

7. Settlement of Disputes

7.1 Amicable settlement
The parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this contract or the interpretation thereof.

7.2 Dispute Settlement
Any dispute between the parties as to matters arising pursuant to this contract, which cannot be settled amicably within thirty (30) days after receipt by one of the party’s request for such amicable settlement may be submitted by either party for settlement to arbitration mutually agreed by either parties. If either parties fail to arrive at an agreement on the arbitration, the same may be submitted for arbitration in accordance with the existing Arbitration Laws of the country.

8. Penalty.
1. If the bidder fails to provide required number of DEO's in the stipulated period, Rs.250/- per DEO/ week will be levied and also in case of replacement.

2. It is mandatory that the bidder (Organisation choosen in for rendering the services of DEO's to the State Project Office) should pay the renumeration to the candidates through bank on the second day of every calender month (the next day if the second day of the month happens to be a general holiday)

Within 5th date of the month the renumeration acquittance should be submitted to the State Project Office by the bidder without fail. Within a week (7 days) from the date of submission, the State Project Office will reimburse the renumeration amount to the bidder.

In case of delay without reliable reasons and failure on the part of the bidder to submit the acquittance, an amount of Rs.1000/- per day will be levied upon the bidder as penalty.
TERMS OF REFERENCE FOR PROVIDING ABOUT 30 DATA ENTRY
OPERATORS TO THE OFFICE OF the STATE PROJECT DIRECTOR, SSA
KARNATAKA, BANGALORE.

1. BACKGROUND:

The Sarva Shiksha Abhiyan Samithi, Karnataka is a registered society which is implementing the centrally sponsored programme of Sarva Shiksha Abhiyan (SSA) to attain the goal of Universalization of elementary education in all the districts of Karnataka state for which funds are shared between the Government of India and State Government.

2. OBJECTIVES:

Sarva Shiksha Abhyan Samithi, Karnataka, is implementing the programme “Sarva Shiksha Abhiyan” in Karnataka through its State Office. The main objective of this scheme is universalisation of Elementary Education. Sarva Shiksha Abhiyan Samithi is using the Information Technology for the implementation of various activities in the state. Statistical information from Cluster, Block, District and State level will have to be periodically collected, fed in to computers, updated analyzed and reports generated according to our requirements.

Sarva Shiksha Abhiyan Samithi intends to procure the services of the Data Entry Operators for the management of the said software at state office. The Data Entry Operators will have to work at the State Project Office in Bangalore on all the working days during the office hours and co-ordinate the data collection, data entry.

3. Qualification and Experience:

The Data Entry Operators to be posted to State could be of the following:

i. Pass in PUC or 10+2 examination in any discipline with certificate course in computer applications.

ii. The candidates should be well versed in typing with good command over Kannada and English Typing / Drafting.

iii. The candidates should have proficiency in M.S word, excel and power point applications of office applications.

4. The candidates should be well versed in English and Kannada Languages with sufficiently good speed in the use of computer keyboard with English and Kannada Fonts.

5. The candidates should have good personality and well mannered to suit the ethics of working in Government offices.
6. The candidates should be capable of raising to the needs of the occasion, take up responsibilities and achieve tasks independently and in groups.

7. The selected candidates would be required to be present and work in the State Project Office on all working days during the working hours.

8. The candidates should be prepared to work even before and beyond office hours and also on Government holidays in case the situation so demands for the completion of a particular task.

9. The Data Entry Operators so provided by the Agency will not in any way be considered as Government Employees.

10. Sarva Shiksha Abhiyan Samithi will not be in any way directly or vicariously liable for any injury or damage caused to the Data Entry Operators provided by the Agency.

11. Sarva Shiksha Abhiyan SPO Office will conduct the test for the candidates before appointing him/her.

12. Replacement:

1) Any Data Entry Operator Employee who intends to quit the service or if the service is found to be not satisfactory the Agency should be given suitable and equivalent replacement immediately without any delay.

2) Any Data Entry Operator Employee who finds to be unruly and arrogant behavior will not be tolerated. The employee who goes on strike will be viewed seriously and replaced immediately.

13. Payment to the Data Entry Operators:

1. Sarva Shiksha Abhiyan intends that the candidates posted to work as Data Entry Operators in the State Project Office should be paid the minimum consolidated remuneration at the following rates by the Agency.

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Qualification</th>
<th>Number of Personnel</th>
<th>Take home remuneration to the candidate to be paid (in Rs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pass in PUC or 10+2 examination in any discipline with certificate course in computer applications. The candidates should be well versed in typing with good command over Kannada and English typing. The candidates should have proficiency in M.S word, excel and power point applications of office applications.</td>
<td>30</td>
<td>11000</td>
</tr>
</tbody>
</table>
2. The Agency shall be required to pay the monthly payment to the candidates as above and the Agency can quote their price bids keeping in view of the applicable service charges.

3. The Agency will be solely responsible for the provision for any facilities to the candidates under any of the laws under the Constitution of India.

4. The payment for the Data Entry Operators for every completed month should be paid before 2\textsuperscript{nd} of succeeding month directly to the Bank Account of the concerned Data Entry Operator and necessary proof of the same should be submitted along with the bills.

5. The necessary Tax deductions will be effected in the bills as per rules.

6. The employee who remains absent for duties (long period) without prior permission from the office will have to be replaced immediately.

14. Leave facilities: Leave facility of One day per each calendar month is allowed to a Data Entry Operator.

15. Benefits to be paid: Data Entry Operators are provided Provident Fund & Other statutory benefits as per the existing rules of the State Government / Central Government as applicable.
Format for Letter of Proposal

(On the Letter head of the Bidder)

Date:

To,

**The State Project Director**
Sarva Shiksha Abhiyan
Annexe Building,
Nrupatunga Road
Bangalore - 560 001

Sir,

Sub: Providing services of Data Entry Operators to State Office

Being duly authorized to represent and act on behalf of .................................
(hereinafter referred to as “the Bidder”), and having reviewed and fully understood the Proposal requirements and information provided, the undersigned hereby submits the Proposal for the project referred above.

We confirm that our Proposal is valid for a period of 90 days from ...........................
(Proposal Due Date)

Yours faithfully,


...................................................
(Signature of the Authorised Signatory of Bidder)

...................................................
(Name and designation of the Authorised Signatory of Bidder)
APPENDIX-B

Format for Power of Attorney for Signing of Proposal

(On stamp paper of appropriate value)

POWER OF ATTORNEY

Know all men by these presents, we .................................................... (name and address of the registered office) do hereby constitute, appoint and authorise Mr/Ms ................................................................. (name and residential address) who is presently employed with us and holding the position of ................................................................. as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our bid for the project envisaging providing services of Data Entry Operators to State Office of all documents and providing information / responses to the Sarva Shiksha Abhiyan, representing us in all matters before Sarva Shiksha Abhiyan, and generally dealing with Sarva Shiksha Abhiyan in all matters in connection with our bid for the said Project.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall be deemed to have been done by us.
These powers are granted by us and shall remain in force till the end and expiry of all the contract period and the fulfilment of contractual obligations and liabilities.

For

........................................
........................................
(Signature)

........................................
(Name, Title and Address)

Accepted

........................................
(Signature)

........................................
(Name, Title and Address of the Attorney)

Note:

1. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same be under common seal affixed in accordance with the required procedure. The Power of Attorney should be on a stamp paper of appropriate value.

2. Also, wherever required, the Bidder should submit for verification the extract of the charter documents such as a resolution/power of attorney in favour of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.

3. In the event of PA holder leaves his employment, the power of attorney should be given to the person filling his place without lapse of time.

4. The Power of Attorney should be notarized.
APPENDIX-C

Details of Bidder

1. Name
2. Address of the office(s)
3. Date of incorporation or commencement of business.
4. Brief description of the Bidder
5. Name, Designation, Address and Phone Numbers of Authorized Signatory of the Bidder:

   a. Name :
   b. Designation :
   c. Company :
   d. Address :
   e. Telephone Number: :
   f. Fax Number :
   g. Mobile Number :
   h. E-Mail Address :

Details of individual (s) who will serve as the point of contact / communication for Sarva Shiksha Abhiyan Samithi:

   a. Name :
   b. Designation :
   c. Company :
   d. Address :
   e. Telephone Number :
   f. Fax Number :
   g. Mobile Number :
   h. E-Mail Address :
7. In case of Consortium:

Information above (1-4) should be provided for all the members of the Consortium and information regarding role of each member should be provided as per table below:

<table>
<thead>
<tr>
<th>Section 1.01 Sl. No</th>
<th>Name of the Member</th>
<th>Role (Lead Member or Operating Member)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Format for Statement of Experience

(On the Letter head of the Bidder or Lead Member, in case of Consortium)

<table>
<thead>
<tr>
<th>Experience Criterion No 1</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of the project</td>
<td></td>
</tr>
<tr>
<td>Name, address and contact details of Client</td>
<td></td>
</tr>
<tr>
<td>Scope of the project</td>
<td></td>
</tr>
<tr>
<td>Name(s) of other members of consortium, in case the said project was executed as a consortium</td>
<td></td>
</tr>
<tr>
<td>Scope of work of Bidder</td>
<td></td>
</tr>
<tr>
<td>Date of commencement of the project</td>
<td></td>
</tr>
<tr>
<td>Date of completion of the bidders scope of work</td>
<td></td>
</tr>
<tr>
<td>Total billings from project for Bidder</td>
<td></td>
</tr>
</tbody>
</table>

The above statement shall be supported by.

1. a certificate issued by the Client clearly stating the scope of the project, cost of the project and date of successful completion.

2. copy of the joint venture agreement, in case the project was executed as a consortium.

3. certificate from statutory auditor certifying date of successful completion of bidder’s scope of work in the project and total billings till such date.
APPENDIX – E

Format for Statutory Auditor Certificates

Date

We have verified the relevant statutory and other records of M/s ……………………
(Name of the Bidder) and certify that M/s…………………………. had been
appointed for the purpose of …………………………. (name of the project)

We have also scrutinized the documents made available to us for the said project
and certify the following.

<table>
<thead>
<tr>
<th>Date of commencement of the project</th>
<th>Date of completion of the project</th>
<th>Billings for the bidder from the project (Rs lakhs)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature and seal

And registration number of Statutory Auditor
From ____________________  
To ____________________

The State Project Director  
SSA, Karnataka.

Bangalore.

Sir,

We the undersigned offer to provide the services of qualified Data Entry Operators in accordance with your ‘Request for Proposal’ and our Technical Proposal. Our financial proposal is as follows:

**Remuneration Components for Outsourcing staff with all contributions and deductions**

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Remuneration “Notional”</td>
<td></td>
</tr>
</tbody>
</table>

**Employee contribution**

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>PT</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>EPF 12%</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>ESI 1.75% (Gross Pay)</td>
<td></td>
</tr>
</tbody>
</table>

A- Total Deduction

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>B-Take Home Remuneration 11000</td>
<td></td>
</tr>
</tbody>
</table>

**Employers share contribution**

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>EPF 13.61% remuneration</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>ESI 4.75%</td>
<td></td>
</tr>
</tbody>
</table>

C-Total

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>D-Service Charges</td>
<td></td>
</tr>
</tbody>
</table>

Total of A+B+C+D

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>E-less Income Tax</td>
<td></td>
</tr>
</tbody>
</table>

F-Net amount

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details</th>
<th>Data Entry Operators</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>G-Service Tax on F 12.36%</td>
<td></td>
</tr>
</tbody>
</table>

Grand Total (F+G)

Signature of the Authorized Signatory.
Name and Designation
Address